

Learning to Live Lean

by

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- **What Does Lean Look Like?**
 - Basic Value Stream Mapping as a Tool
 - An Eye For Eliminating Waste
 - Understanding Lean Exercise
- **Lean In Real Estate Finance**
 - Responding to the Customer
 - Your Customer if You're Not Lean

Avoiding Pitfalls: Metrics & Lean In The World of Technology

by

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- **Lean To Avoid Shaky Foundations**
 - Technical Solutions for Nonexistent &/or Bad Manual Processes
 - Asking the Right Questions
- **Using the Right Metrics**
 - Are You Driving the Behavior You Want?
 - What Do the Metrics Tell You?