



U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT  
WASHINGTON, D.C. 20410-8000

OFFICE OF THE ASSISTANT SECRETARY  
FOR HOUSING-FEDERAL HOUSING COMMISSIONER

April 9, 2004

MORTGAGEE LETTER 2004-15

**TO: ALL APPROVED MORTGAGEES**

**ATTENTION: Single Family Servicing Managers**

**SUBJECT: National Servicing Center Address Change**

The purpose of this Mortgagee Letter is to notify mortgagees that the Office of Single Family Asset Management's National Servicing Center (NSC) has relocated to a new address.

Effective immediately, please use the following address for all correspondence for the National Servicing Center's Oklahoma City office:

301 N.W. 6<sup>th</sup> Street, Suite 200  
Oklahoma City, OK 73102

The telephone number will remain the same:  
Phone: (888) 297-8685

The NSC web page (<http://www.hud.gov/offices/hsg/sfh/nsc/nschome.cfm>) is updated with the new address but the NSC email address ([hsg-lossmit@hud.gov](mailto:hsg-lossmit@hud.gov)) stays the same. Direct dial-in access to individual NSC staff is changing from 405-553-7xxx to 405-609-8xxx. The last three digits of the previous number remain the same.

All questions related to this mortgagee letter may be directed to Michael B. O'Donnell, Director of the National Servicing Center, at (888) 297-8685.

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John C. Weicher,  
Assistant Secretary for Housing -  
Federal Housing Commissioner