

# MBA's CREF / Multifamily Housing Convention & Expo 2011

Manchester Grand Hyatt San Diego  
San Diego, Calif.

February 6–9, 2011

## Convention Registration / Hotel Accommodations Information

### Five Easy Ways to Register

#### Online (Credit card)

<http://store.mortgagebankers.org>

#### Fax (Credit card)

(202) 289-0671

#### Phone

(800) 793-6222, select option 3

Monday–Friday, 9:00 a.m.–5:00 p.m. ET

#### Mail\*

Payable to: Mortgage Bankers Association

Mail to: Mortgage Bankers Association

PO Box 10448

Uniondale, New York 11555-0448

#### Express Mail\*

Payable to: Mortgage Bankers Association

Mail to: Citi

1 RXR Plaza

Lockbox Lower Level

WLBX #10448

Attn: J Brady / N Richards

Uniondale, NY 11555

(800) 793-6222 (select option 3)

\* Use Express Mail for overnight deliveries to meet registration cutoff dates when applicable. Express Mail only ensures postmark date for registration fees.

Please allow 3–5 business days for processing and confirmations.

### For More Information

#### Speaking Opportunities:

Deanna Johnston, (202) 557-2877

#### Sponsorship Opportunities:

Mark Brady, (202) 557-2790

#### Exhibit Opportunities:

Kim Newell, (202) 557-2791

#### Web site:

[www.mortgagebankers.org](http://www.mortgagebankers.org)

### Convention Registrant Information

You can register for the convention through our secured Web store. Simply visit [www.mortgagebankers.org](http://www.mortgagebankers.org) and click *Conferences & Events*.

*Note:* Registrant badges can only be picked up by the registered individual unless prior arrangements have been made.

### Important Convention

#### Deadlines to Remember

*January 6:* Early convention registration / final registration list / substitutions

*January 21:* Cutoff for hotel rooms

In order to receive your registration confirmation and hotel information in time, register before *January 6*. If you do not receive your registration confirmation within seven days, please call MBA at (800) 793-6222, select option 3.

### Substitutions

Send requests in writing to the attention of "Registration Substitutions" and include a \$50 processing fee. You may email your substitution request to [meetings@mortgagebankers.org](mailto:meetings@mortgagebankers.org). In order to guarantee that your name will appear on the Advance Registration List, your substitution request must be received on or before *December 10*. For your name to appear on the Final Registration List, substitutions must be received by *January 6*.

### Cancellations and Refunds

Cancellations received on or before *January 6*: Full refund minus \$50 processing fee

Cancellations received *January 7–28*: 50 percent penalty applied to all registration cancellations

*January 28*: No refunds made after this date

Cancellation requests should be sent to the attention of "MBA Cancellations." You may email your cancellation request to [meetings@mortgagebankers.org](mailto:meetings@mortgagebankers.org). In the unlikely event of program cancellation, MBA will refund 100 percent of registration fees paid. MBA assumes no liability for any penalty fees on airline tickets, deposits for hotel accommodations or any other fees, charges, penalties or other incidental costs that a registrant might incur as a consequence of a program cancellation.

### Special Group Discount

#### Cancellation and Refund Policy

If any person who has registered as part of the special group discounted rates cancels their registration, the standard Cancellations and Refunds policy will apply. In addition, the group discounted rates will be adjusted if applicable.

### Travel Information

Please contact Travel Incorporated, MBA's official travel agency, to take advantage of special discounts on airfare and car rentals. You can make your travel arrangements Monday through Friday, 24 hours a day. A proposed schedule will be sent to you immediately. Reservations will include 5–10 percent savings depending on the destination and meeting. You may also call our official air carriers and car rental agencies directly.

To contact Travel Incorporated, call (800) 524-3002. If not using Travel Incorporated please use the codes below when making travel arrangements to ensure that you receive the appropriate discounts.

### American Airlines Discounts

Please ask your travel or airline agent to use MBA's airline code when making your conference travel arrangements. Using the appropriate airline code will ensure discount savings for you and help MBA track its airline volume.

Please refer to your conference registration confirmation letter for airline codes and applicability.

### Car Rental Discounts

MBA members can obtain discounts by contacting the car rental agency directly and providing the identification number.

**Avis:** [www.avis.com](http://www.avis.com); (800) 831-8000;

Avis Worldwide Discount number: A369400

**Budget:** [www.budget.com](http://www.budget.com); (800) 527-0700;

Budget Discount number: T495200

**Hertz:** [www.hertz.com](http://www.hertz.com); (800) 654-2200;

Hertz Discount number: 316138

### Hotel Information

The cutoff date for discounted hotel rates is *January 21*. This does not ensure availability of rooms. If rooms are available until *January 21*, you will receive the discounted hotel rate. After *January 21*, reservations are accepted on a space available basis only, and you may be charged the regular hotel rate. In order to receive MBA's special negotiated room rate, contact the hotel directly and state that you will be attending MBA's CREF / Multifamily Housing Convention & Expo 2011.

#### Manchester Grand Hyatt – SOLD OUT

One Market Place

San Diego, CA 92101

Phone: (619) 232-1234

Fax: (619) 239-5678

\$238/night, single/double

\$338+/night, suite

#### San Diego Marriott Hotel & Marina

333 West Harbor Drive

San Diego, CA 92101

Phone: (619) 234-1500

Fax: (619) 230-8328

\$241/night, single/double cityview

\$261/night, single/double bayview

\$800+/night, suite

Hotel cutoff: *January 21, 2011*

**Please note:** all reservations made within the MBA block must be for an active registration to the CREF / Multifamily Housing Convention & Expo 2011. MBA will be monitoring the reservations on a regular basis. Any reservation that remains unaccompanied by an active registration for the convention will be subject to cancellation.

# Individual Registration Form

MBA's CREF/ Multifamily Housing Convention & Expo 2011  
Manchester Grand Hyatt San Diego, Calif. February 6-9, 2011



## Registration Fee

Early registration received with payment **by January 6, 2011:**

MBA Member\* \$950  Nonmember \$1,975

Regular registration received with payment **after January 6, 2011:**

MBA Member\* \$995  Nonmember \$2,195

On-site registration fees apply **between February 4-9, 2011:**

MBA Member\* \$995  Nonmember \$2,195

**Group discount (10 or more registrants):** contact us at meetings@mortgagebankers.org

## Registrant Information

Please list this information as you wish it to appear on your badge and on the registration list.

Please type or print legibly.

Mr.  Ms.

\_\_\_\_\_  
First Name MI Last Name

\_\_\_\_\_  
Title Customer ID Number\*\*

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Company Address

\_\_\_\_\_  
City State Zip

\_\_\_\_\_  
Business Phone Business Fax

\_\_\_\_\_  
Email Address (please provide to receive confirmations via email) Previous Employer if Employed Less than Two Years

\* Subject to Membership Verification. \*\* To identify your Customer ID Number, please see the printed number located next to your name on the mail panel or call (800) 793-6222, select option 3. Not required to register.

If you have special needs addressed by the Americans with Disabilities Act, please check here and attach a statement regarding your particular needs.

## Payment Information

Check enclosed (payable to Mortgage Bankers Association)

Bill my:  American Express  MasterCard  VISA  Discover

\_\_\_\_\_  
Credit Card Number Expiration Date

\_\_\_\_\_  
Name as it Appears on Card Amount of Charge\*

\_\_\_\_\_  
Address (If different from above)

\_\_\_\_\_  
Signature

Please return this form with proper payment to Mortgage Bankers Association. See **Five Easy Ways to Register** for address information.

## For Special Group Discount

If more than 10 people from your company plan to attend the convention, please contact MBA at meetings@mortgagebankers.org to discuss special group discount options.

**Please Note: Group discount pricing available to MBA members only.**

## Optional Diversity Questions

Your answers to this section are optional. The use of this information is restricted to MBA and is being requested to enhance MBA's continuing efforts to increase diversity within its membership. Your individual information will not be provided to any external source or organization.

Are you:  Male  Female

Do you identify yourself as a member of any of the following racial and/or ethnic groups (check all that apply):

Hispanic/ Latino

Black/ African-American

Asian/ Asian-American/ Pacific Islander

Native Hawaiian/ American Indian / Native American

White/ Caucasian

None of the above: \_\_\_\_\_

**FOR OFFICE USE ONLY ATTN: DEPARTMENT 1—Meetings Meeting # M2112016 Source Code WB CMB 3 Pts.**

\_\_\_\_\_  
ID Co ID Order # Operator Date