

MBA's National Mortgage Servicing Conference and Expo 2011

Gaylord Texan Hotel
and Convention Center
Dallas, Texas
February 22–25, 2011

Conference Registration / Hotel Accommodations Information

Five Easy Ways to Register

Online (Credit card)
<http://store.mortgagebankers.org>

Fax (Credit card)
(202) 289-0671

Phone
(800) 793-6222, select option 3
Monday–Friday, 9:00 a.m.–5:00 p.m. ET

Mail*
Payable to: Mortgage Bankers Association
Mail to: Mortgage Bankers Association
PO Box 10448
Uniondale, New York 11555-0448

Express Mail*
Payable to: Mortgage Bankers Association
Mail to: Citi
1 RXR Plaza, Lockbox Lower Level
WLBX #10448
Attn: J Brady / N Richards
Uniondale, NY 11555
(800) 793-6222 (select option 3)

* Use Express Mail for overnight deliveries to meet registration cutoff dates when applicable. Express Mail only ensures postmark date for registration fees.

Please allow 3–5 business days for processing and confirmations.

For More Information

Speaking Opportunities:
Norm Edwards, (202) 557-2793

Sponsorship Opportunities:
Mark Brady, (202) 557-2790

Exhibit Opportunities:
Kim Newell, (202) 557-2791

Web site: www.mortgagebankers.org

Conference Registrant Information

You can register for the conference through our secured Web store. Simply visit www.mortgagebankers.org and click Conferences & Events.

Note: Registrant badges can only be picked up by the registered individual unless prior arrangements have been made.

Important Conference Deadlines to Remember

January 21: Early conference registration / final registration list / substitutions

February 4: Cutoff for hotel rooms

In order to receive your registration confirmation and hotel information in time, register before **January 21**. If you do not receive your registration confirmation within seven days, please call MBA at (800) 793-6222, select option 3.

Substitutions

Send requests in writing to the attention of "Registration Substitutions" and include a \$50 processing fee. You may email your substitution request to meetings@mortgagebankers.org.

In order to guarantee that your name will appear on the Final Registration List, substitutions must be received by **January 21**. After **January 21**, all substitutions must be done on site.

Cancellations and Refunds

Cancellations received on or before **January 21**: Full refund minus \$50 processing fee

Cancellations received **January 22–February 11**: 50 percent penalty applied to all registration cancellations

February 11: No refunds made after this date

Cancellation requests should be sent to the attention of "MBA Cancellations." You may email your cancellation request to meetings@mortgagebankers.org. In the unlikely event of program cancellation, MBA will refund 100 percent of registration fees paid. MBA assumes no liability for any penalty fees on airline tickets, deposits for hotel accommodations or any other fees, charges, penalties or other incidental costs that a registrant might incur as a consequence of a program cancellation.

Special Group Discount Cancellation and Refund Policy

If any person who has registered as part of the special group discounted rates cancels their registration, the standard Cancellations and Refunds policy will apply. In addition, the group discounted rates will be adjusted if applicable.

Travel Information

Please contact Travel Incorporated, MBA's official travel agency, to take advantage of special discounts on airfare and car rentals. You can make your travel arrangements Monday through Friday, 24 hours a day. A proposed schedule will be sent to you immediately. Reservations will include 5–10 percent savings depending on the destination and meeting. You may also call our official air carriers and car rental agencies directly.

To contact Travel Incorporated, call (800) 524-3002. If not using Travel Incorporated please use the codes below when making travel arrangements to ensure that you receive the appropriate discounts.

American Airlines Discounts

Please ask your travel or airline agent to use MBA's airline code when making your conference travel arrangements. Using the appropriate airline code will ensure discount savings for you and help MBA track its airline volume.

Please refer to your conference registration confirmation letter for airline codes and applicability.

Car Rental Discounts

MBA members can obtain discounts by contacting the car rental agency directly and providing the identification number.

Avis: www.avis.com; (800) 831-8000;
Avis Worldwide Discount number: A369400

Budget: www.budget.com; (800) 527-0700;
Budget Discount number: T495200

Hertz: www.hertz.com; (800) 654-2200;
Hertz Discount number: 316138

Hotel Information

Rooms are SOLD OUT at the Gaylord Texan Hotel and Convention Center (conference hotel). MBA has secured overflow rooms at the Hyatt Regency DFW which is only eight minutes away by car, **shuttle service will be provided**. Please make your reservation online by utilizing the Passkey Web-based system established for this event. Reservations may be made, modified or canceled online. The discounted hotel rate cutoff date is February 4. The cutoff date does not ensure availability of rooms. If rooms are available until the cutoff date, you will receive the discounted hotel rate. After the cutoff date, February 4, reservations will be made on a space-available basis only, and you will be charged the regular hotel rate.

A credit card valid through February 2011 is required to guarantee the reservation. The hotel will charge one night's room and tax for a deposit at the time the reservation is confirmed. The deposit is non-refundable if the reservation is cancelled less than 72 hours prior to arrival.

Hyatt Regency DFW

2334 N. International Parkway
Adjacent to Terminal C
Dallas-Fort Worth Airport, TX 75261
Reservations: (888) 421-1442
Online: https://resweb.passkey.com/Resweb.do?mode=welcme_ei_new&eventID=3261388
Phone: (972) 453-1234
Fax: (972) 615-6826
MBA discount rate: \$189 / night, single / double
Hotel cutoff: **February 4, 2011**

Please note: all reservations made within the MBA block must be for an active registration to MBA's National Mortgage Servicing Conference & Expo 2011. MBA will be monitoring the reservations on a regular basis. Any reservation that remains unaccompanied by an active registration for the conference will be subject to cancellation.

Individual Registration Form for MBA's National Mortgage Servicing Conference & Expo 2011 Gaylord Texan Hotel and Convention Center Dallas, Texas February 22–25, 2011

Registration Fee

Early registration received with payment **by January 21, 2011:**

MBA Member* \$995 Nonmember \$1,950

Regular registration received with payment **after January 21, 2011:**

MBA Member* \$1,185 Nonmember \$2,150

On-site registration fees apply **between February 18–25, 2011:**

MBA Member* \$1,185 Nonmember \$2,150

Registrant Information

Please list this information as you wish it to appear on your badge and on the registration list.

Please type or print legibly. Photocopy entire form for additional registrations.

Mr. Ms.

First Name MI Last Name Nickname for Name Badge

Title Customer ID Number**

Company Name

Company Address

City State Zip Business Phone Business Fax

Email Address (please provide to receive confirmations via email) Previous Employer if Employed Less than Two Years

Alternate Email Address (please provide to have confirmations sent to an alternate email address)

* Subject to Membership Verification.

** To identify your Customer ID Number, please see the printed number located next to your name on the mail panel or call (800) 793-6222, select option 3. Not required to register.

If you have special needs addressed by the Americans with Disabilities Act, please check here and attach a statement regarding your particular needs.

Payment Information

Check enclosed (payable to Mortgage Bankers Association)

Bill my: American Express MasterCard VISA Discover

Credit Card Number Expiration Date

Name as it Appears on Card Amount of Charge*

Address (If different from above)

Signature

Please return this form with proper payment to Mortgage Bankers Association.

See **Five Easy Ways to Register** for address information.

For Special Group Discounted Registration Information, see pg 3.

Optional Diversity Questions

Your answers to this section are optional. The use of this information is restricted to MBA and is being requested to enhance MBA's continuing efforts to increase diversity within its membership. Your individual information will not be provided to any external source or organization.

Are you: Male Female

Do you identify yourself as a member of any of the following racial and/or ethnic groups (check all that apply):

- Hispanic / Latino
- Black / African-American
- Asian / Asian-American / Pacific Islander
- Native Hawaiian / American Indian / Native American
- White / Caucasian
- None of the above: _____



FOR OFFICE USE ONLY ATTN: DEPARTMENT 1—Meetings Meeting # M2112054 Source Code WB CMB 3 Pts.				
ID	Co ID	Order #	Operator	Date

Group Registration Form for MBA's National Mortgage Servicing Conference & Expo 2011

Gaylord Texan Hotel and Convention Center Dallas, Texas February 22–25, 2011

Registration Fee

Group discount pricing available to MBA members only.*

Early registration received with payment **by January 21, 2011:**

- 10–20 Registrations \$955 per member
 21+ Registrations \$910 per member

Regular registration received with payment **after January 21, 2011:**

- 10–20 Registrations \$1,145 per member
 21+ Registrations \$1,115 per member

Registrant Information

In order to take advantage of the group registration discount, all registrations must be submitted at the same time. Group Registrations are accepted via fax only. Fax to (202) 289-0671. Please photocopy this form and provide a separate registration form for each member of your group.

Please list this information as you wish it to appear on your badge and on the registration list. Please type or print legibly.

Mr. Ms.

First Name MI Last Name

Title Customer ID Number**

Company Name

Company Address

City State Zip

Business Phone Business Fax

Email Address (please provide to receive confirmations via email)

Previous Employer if Employed Less than Two Years

Alternate Email Address (please provide to have confirmations sent to an alternate email address)

* Subject to Membership Verification. ** To identify your Customer ID Number, please see the printed number located next to your name on the mail panel or call (800) 793-6222, select option 3. Not required to register.

If you have special needs addressed by the Americans with Disabilities Act, please check here and attach a statement regarding your particular needs.

Payment Information

Check enclosed (payable to Mortgage Bankers Association)

Bill my: American Express MasterCard VISA Discover

Credit Card Number Expiration Date

Name as it Appears on Card Amount of Charge*

Address (If different from above)

Signature

Please return this form with proper payment to Mortgage Bankers Association. See **Five Easy Ways to Register** for address information.

For individual registration information, see page 2.

Optional Diversity Questions

Your answers to this section are optional. The use of this information is restricted to MBA and is being requested to enhance MBA's continuing efforts to increase diversity within its membership. Your individual information will not be provided to any external source or organization.

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Do you identify yourself as a member of any of the following racial and/or ethnic groups (check all that apply):

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 Native Hawaiian / American Indian / Native American
 White / Caucasian
 None of the above: _____

For Special Group Discount Cancellation and Refund Policy — Refer to page 1.