

MBA's National Mortgage Servicing Conference & Expo 2009

Tampa Convention Center
Tampa, Fla.
February 17–20, 2009

Conference Registration / Hotel Accommodations Information

Five Easy Ways to Register

Online (Credit card)
<http://store.mortgagebankers.org>

Fax (Credit card)
(202) 721-0247

Phone
(800) 793-6222, select option 3
Monday–Friday, 9:00 a.m.–5:00 p.m. ET

Mail*
Payable to: Mortgage Bankers Association
Mail to: Mortgage Bankers Association
PO Box 403945
Atlanta, GA 30384-3945

Express Mail*
Payable to: Mortgage Bankers Association
Mail to: Mortgage Bankers Association
c/o Bank of America Lockbox Services
Lockbox 403945
6000 Feldwood Road
College Park, GA 30349
(800) 793-6222, select option 3

* Use Express Mail for overnight deliveries to meet registration cutoff dates when applicable. Express Mail only ensures postmark date for registration fees.

Please allow 3–5 business days for processing and confirmations.

For More Information

Speaking Opportunities:
Norman Edwards, (202) 557-2793

Sponsorship Opportunities:
Mark Brady, (202) 557-2790

Exhibit Opportunities:
Kim Newell, (202) 557-2791
or Patty Miller, (202) 557-2792

Web site:
www.mortgagebankers.org

Conference Registrant Information

You can register for the conference as well as make hotel reservations through our secured Web store. Simply visit www.mortgagebankers.org and click *Conferences & Events*. You may reserve hotel accommodations only after you have registered and paid for MBA's National Mortgage Servicing Conference & Expo 2009.

Note: Registrant badges can only be picked up by the registered individual unless prior arrangements have been made.

Guest Policy

Each registrant is limited to one paid guest. A guest is defined as a spouse, significant other, friend or an adult child (18 or over) who is not in an industry-related occupation. Co-workers or associates in the industry may not use the guest registration category.

Important Conference Deadlines to Remember

January 16: Early conference registration /final registration list/ substitutions

January 19: Cutoff for hotel rooms

In order to receive your registration confirmation and hotel information in time, register before *January 16*. If you do not receive your registration confirmation within seven days, please call MBA at (800) 793-6222, select option 3.

Substitutions

Send requests in writing to the attention of "Registration Substitutions" and include a \$50 processing fee. You may email your substitution request to meetings@mortgagebankers.org.

In order to guarantee that your name will appear on the Final Registration List, substitutions must be received by *January 16*. After *January 16*, all substitutions must be done on site.

Cancellations and Refunds

Cancellations received on or before *January 16*: Full refund minus \$50 processing fee

Cancellations received *January 17–February 9*: 50 percent penalty applied to all registration cancellations

February 9: No refunds made after this date
Cancellation requests should be sent to the attention of "MBA Cancellations." You may email your cancellation request to meetings@mortgagebankers.org. In the unlikely event of program cancellation, MBA will refund 100 percent of registration fees paid. MBA assumes no liability for any penalty fees on airline tickets, deposits for hotel accommodations or any other

fees, charges, penalties or other incidental costs that a registrant might incur as a consequence of a program cancellation.

Travel Information

Please contact Travel Incorporated, MBA's official travel agency, to take advantage of special discounts on airfare and car rentals. You can make your travel arrangements Monday through Friday, 24 hours a day. A proposed schedule will be sent to you immediately. Reservations will include 5–10 percent savings depending on the destination and meeting. You may also call our official air carriers and car rental agencies directly.

To contact Travel Incorporated, call (800) 524-3002. If not using Travel Incorporated please use the codes below when making travel arrangements to ensure that you receive the appropriate discounts.

Airfare Discounts

Please ask your travel or airline agent to use the following airline code when making your MBA travel arrangements. Using the appropriate airline code will ensure discount savings for you and help MBA track its airline volume.

American: (800) 433-1790;
Airline Code number: Index #20340

Car Rental Discounts

MBA members can obtain discounts by contacting the car rental agency directly and providing the identification number.

Avis: www.avis.com; (800) 831-8000;
Avis Worldwide Discount number: A369400

Budget: www.budget.com; (800) 527-0700;
Budget Discount number: T495200

Hertz: www.hertz.com; (800) 654-2200;
Hertz Discount number: 316138

Hotel Information

The cutoff date for discounted hotel rates is *January 19*. This does not ensure availability of rooms. If rooms are available until *January 19*, you will receive the discounted hotel rate. After *January 19*, reservations are accepted on a space available basis only, and you may be charged the regular hotel rate. In order to receive MBA's special negotiated room rate, you must follow the hotel reservation instructions outlined in your registration confirmation letter. Please do not call the hotel directly.

Hotel cutoff: *January 19, 2009*

Hotel	Single*	Double*
Marriott Tampa Waterside Hotel and Marina 700 South Florida Avenue, Tampa, Florida 33602	City View: \$204 Bay View: \$214	City View: \$204 Bay View: \$214
Embassy Suites Tampa – Downtown Convention Center 513 South Florida Avenue, Tampa, Florida 33602	\$240	\$260
The Westin Tampa Harbour Island 725 South Barbour Island Boulevard, Tampa Florida 33602	\$199	\$209



MBA's National Mortgage Servicing Conference & Expo 2009 Registration Form

Tampa Convention Center Tampa, Fla. February 17-20, 2009

Registration Fee

Early registration received with payment **by January 16, 2009:**

MBA Member* \$985 Nonmember \$1,650

Regular registration received with payment **after January 16, 2009:**

MBA Member* \$1,185 Nonmember \$1,850

On-site registration fees apply **between February 13-20, 2009:**

MBA Member* \$1,285 Nonmember \$1,895 Guest registration fee: \$295

Guest's Name

Nickname for Name Badge

(See **Registration Information** for the Guest Policy.)

Registrant Information

Please list this information as you wish it to appear on your badge and on the registration list.

Please type or print legibly. Photocopy entire form for additional registrations.

Mr. Ms.

First Name

MI

Last Name

Nickname for Name Badge

Title

Customer ID Number**

Company Name

Company Address

City

State

Zip

Business Phone

Business Fax

Email Address (please provide to receive confirmations via email)

Previous Employer if Employed Less than Two Years

Alternate Email Address (please provide to have confirmations sent to an alternate email address)

* Subject to Membership Verification.

** To identify your Customer ID Number, please see the printed number located next to your name on the mail panel or call (800) 793-6222, select option 3. Not required to register.

If you have special needs addressed by the Americans with Disabilities Act, please check here and attach a statement regarding your particular needs.

Payment Information

Check enclosed (payable to Mortgage Bankers Association)

Bill my: American Express MasterCard VISA Discover

Credit Card Number

Expiration Date

Name as it Appears on Card

Amount of Charge*

Address (if different from above)

Signature

Optional Diversity Questions

Your answers to this section are optional. The use of this information is restricted to MBA and is being requested to enhance MBA's continuing efforts to increase diversity within its membership. Your individual information will not be provided to any external source or organization.

Are you: Male Female

Do you identify yourself as a member of any of the following racial and/or ethnic groups (check all that apply):

Hispanic/Latino

Black/African-American

Asian/Asian-American/Pacific Islander

Native Hawaiian/American Indian
/ Native American

White/Caucasian

None of the above: _____

Please return this form with proper payment to Mortgage Bankers Association. See **Five Easy Ways to Register** for address information.

FOR OFFICE USE ONLY ATTN: DEPARTMENT 1—Meetings Meeting # M2902054 Source Code WB CPE 14 Pts. CMB 3 Pts.

ID

Co ID

Order #

Operator

Date

Shotgun Scramble Golf Tournament Registration Form — TPC Tampa Bay

Tuesday, February 17, 2009 • 8:30 a.m. — Shotgun Start • Continental Breakfast included in price

Registration Information

In conjunction with MBA's National Mortgage Servicing Conference & Expo 2009 preferred tee times have been reserved. Please complete this application. **MBA encourages you to make your golf reservation early, as golf tee times are limited and available on a first-come, first-served basis.** The maximum number of players is 144. After the first 144 have registered the remaining players will be put on a waiting list.

In order to participate in the golf activity, you must be registered for MBA's National Mortgage Servicing Conference & Expo 2009.

Advance payment is required for green fees in order to guarantee starting times. If you wish to set up your own foursome, please do so by providing the names of all individuals with full payment for each. Once space has been reserved with proper payment, you are then responsible for that space and are given the right to cancel green fees at any time prior to 5:00 p.m. on January 30, 2009.

Note: If it is necessary to cancel, requests should be made in writing and emailed or faxed. Fax your cancellation request to (202) 721-0247 or email to meetings@mortgagebankers.org. Please note that no refunds will be made if notice of cancellation is received after January 30, 2009.

Player Information

Please type or print legibly. Photocopy entire form for additional registrations.

Player 1	First Name	MI	Last Name	Handicap
Player 2	First Name	MI	Last Name	Handicap
Player 3	First Name	MI	Last Name	Handicap
Player 4	First Name	MI	Last Name	Handicap

Rental Information

Payment for rented clubs is made at TPC Tampa Bay upon receipt of golf clubs.

Please check the appropriate box.

Will you need to rent golf clubs?

Player 1 Yes No if yes, Men's Women's Left-handed Right-handed

Player 2 Yes No if yes, Men's Women's Left-handed Right-handed

Player 3 Yes No if yes, Men's Women's Left-handed Right-handed

Player 4 Yes No if yes, Men's Women's Left-handed Right-handed

Note: Traditional-style golf shoes, flat-soled athletic shoes or soft spikes can be worn on the golf course.

Payment Information

Please fax your completed form with payment to: (202) 721-0247. For questions, contact meetings@mortgagebankers.org.

Fees: _____ (No. of people) × \$225 = _____

\$225 per person includes continental breakfast, green fees, cart, driving range usage and golf balls.

Payment Enclosed (Check Payable to Mortgage Bankers Association)

Bill my: VISA MasterCard American Express Discover

Credit Card Account # _____ Expiration Date _____

Name As it Appears on Card _____ Address if Different from Above _____

Signature _____ Date _____

